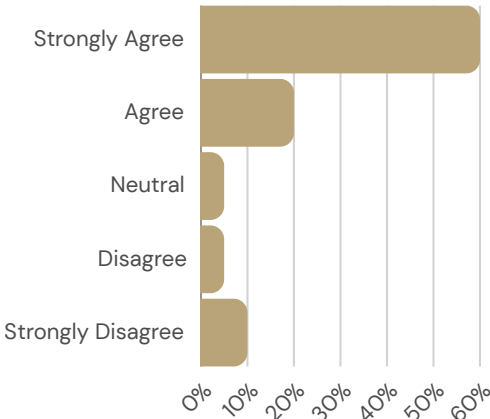


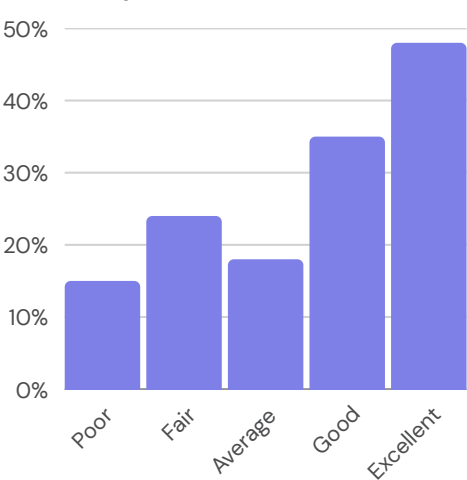
Sample Training and Education Dashboard Using Kirkpatrick's Model

Level 1 – Reaction to the training session

"I am more aware of how to foster psychological safety during patient and staff interactions."

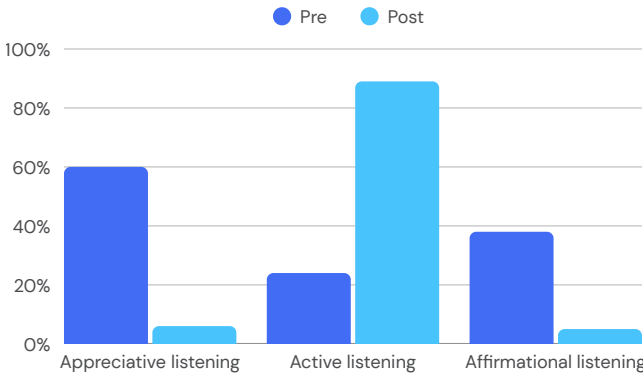


How do you rate the session overall?

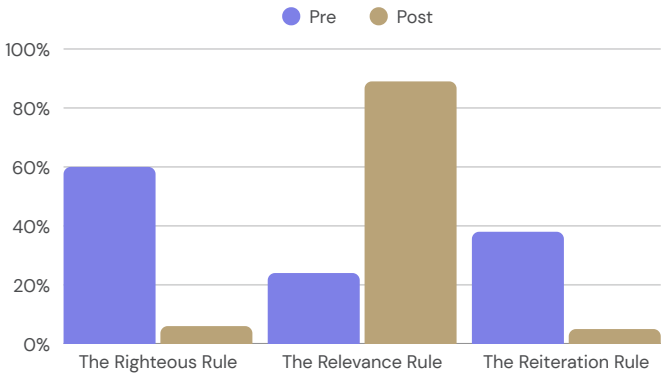


Level 2 – Learning as a result of the training

What type of listening entails giving full attention to a speaker?

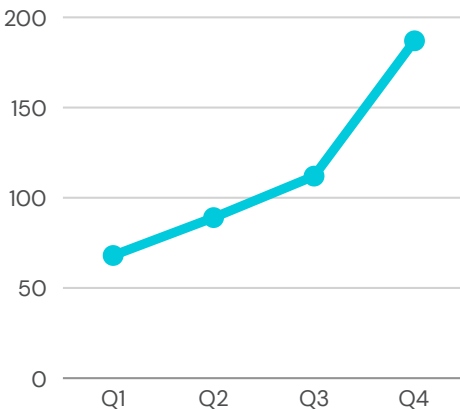


Which rule keeps the focus on saying relevant and necessary information when describing patients and staff?

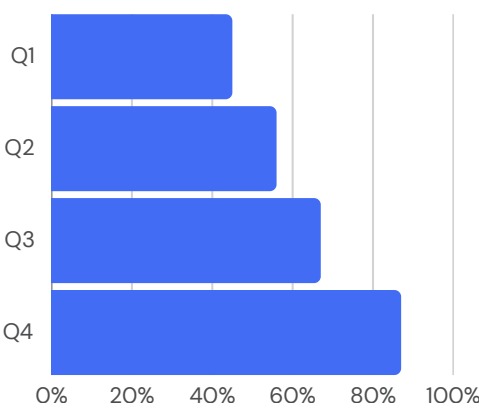


Level 3 – Applying what was learned in training

Training participants who reported using The PAUSE Model at least once within 90 days after their training session

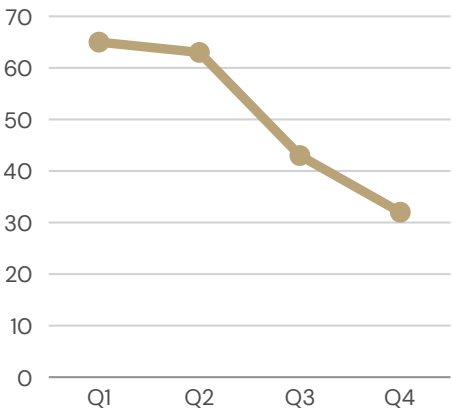


Direct reports who say managers participating in Equity Coaching demonstrate more inclusive behaviors toward them



Level 4 – Organizational outcomes attributed to training results

Reported Patient Safety Incidents Attributed to Staff Communication



Engagement Survey Question – "I have the tools and resources I need to provide the best care/service for our patients."

